

## Cookies policy

Their typical purpose is to help sites remember particular actions you may have done there in the past. For example, cookies may track when you have logged into a site, visited certain pages or clicked certain buttons.

Websites maintained by Budweis-shuttle use cookies to improve your user experience. In many cases, cookies are even essential for certain features of a site.

For example, we use cookies to:

Remember when you have logged into a site.

Track your usage of a site via Google Analytics. Track the success of our marketing campaigns.

As this site is a multilingual cookies are used to set your chosen language and keep track of it as you move around the site.

Additionally, Budweis-shuttle websites have a small set of carefully selected third-party providers.

These third-parties use cookies to:

Target more relevant advertisements to you.

Enable social media sharing - AddThis, Facebook, Twitter, LinkedIn

Ensure better service delivery.

A Cookie cannot read data off of your hard drive or read Cookie files created by other sites. Information stored in cookies may be encrypted, however, we do not store your credit card number in Cookies. If you prefer not to accept a Cookie, you can set your web browser (Microsoft Internet Explorer, Apple Safari, Mozilla Firefox) to warn you before accepting cookies or you can refuse all Cookies by turning them off in your web browser. However, access to some of our website pages are secure

## Privacy Policy

At Budweis-shuttle, we are committed to protecting your privacy. We use the information you provide to secure your Budweis-shuttle reservation.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place electronic and managerial procedures to safeguard. We do not store credit card details nor do we share customer details with any 3rd parties.

In order to process ticket orders and deliver transportation services, we collect, store and process your first and last name and your cell phone number. The following additional data may be required for necessary payment processing: to pay for a booked trip by credit card, Budweis-shuttle requires your full name, your email address. Budweis-shuttle will not store your credit card number; it is transmitted directly to the payment processing service.

The data required for contract processing and for the provision of transportation services are only forwarded to the performing bus companies and other third parties (e.g. service providers for IT, customer service and payment processing) to the extent necessary for registering and processing ticket sales. In justified cases (e.g. damage to buses), we reserve the right to pass on the customer data to the transporting bus partners. Such disclosure may be used by our service providers exclusively for the fulfillment of their task and not for other purposes.

Budweis-shuttle will not share personal data with third parties for marketing purposes.

### [LINKS TO OTHER WEBSITES](#)

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### [Payment](#)

When you make reservation on our website, we will require deposit from you. The Deposit is required everytime.

We require a small portion of total price as a deposit to secure your booking.

Rest of price will be paid by cash to the driver in CZK or EUR on date of trip.

We dont accept credit card payment in the car.

### [Cancellation policy](#)

If you cancel your reservation at least 3days before your trip than we will send your deposit back to you.

If you cancel your reservation later than just 3days before your trip than your deposito is not refundable.

Cancellation must be send to [budweisshuttle@seznam.cz](mailto:budweisshuttle@seznam.cz) at least 3days before your trip.

Manipulation fee of 100 CZK is non-refundable in every case.

### [Changes](#)

When you want make a change of date or time.Than we will try to do maximum to change your request. But could happen than our cars would be already reserved for other customers.